

HOME CARE PRICING SCHEDULE¹

This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. Costs relating to exit amounts are not GST-free. For further information, please see the provider's full price list or contact the home care provider (details included below).

Pricing

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual	\$9,000	\$15,750	\$34,500	\$52,250
Home care package funding	Per fortnight	\$346.15	\$605.77	\$1,326.92	\$2009.61
Maximum Basic Daily Fee paid by you	Per fortnight	\$134.82	\$142.66	\$146.72	\$150.50

Note: you may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as at July 1, 2019. Further information about your contributions is available on My Aged Care.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

Approach to Care Management	At CentacareCQ, our local team works to ensure that every element of your Home Care Package comes together to support you to reach your goals in a caring and dignified manner. Starting with the principle that "You Matter", your Case Manager will work with you and your family to tailor a range of supports utilising CentacareCQ's extensive range of services and your chosen external providers. Our dedicated Client Experience Team will work with you, your family and your dedicated Case Manager to implement your care effectively and to maximise the value you receive from your package. Your ongoing care will be regularly reviewed by your Case Manager and you can make changes as needed by contacting the Client Experience Team who are available Monday to Friday from 7am to 5pm and on Saturday mornings via a free 1800 number. Your Case Manager will maintain regular contact with you and your family to ensure your supports are meeting your needs and to adjust care services as required.				
Care Management Charges		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$47.75	\$84.01	\$182.81	\$277.10
Fully managed by provider	Hours per fortnight	1	1	2	3
Self-managed by you	Per fortnight	\$38.20	\$67.20	\$146.25	\$221.68
Self-managed by you	Hours per fortnight	1	1	1	1

¹ The Schedule last updated as at July 2019, incorporates changes made to language as a result of consumer testing with senior Australians and their families. The Schedule should be used in conjunction with the definitions which can be found at [Improving the publication of home care pricing information](#)

Price for Common Services	How the provider delivers services	Standard Hours	Non-Standard Hours (8pm-12am)	Saturday	Sunday	Public Holiday
Personal care (Per hour)	<i>By the provider's staff</i>	\$50.50	\$ 56.81	\$75.75	\$88.38	\$126.25
Nursing (Per hour)	<i>By own staff or other provider</i>	\$ 94.50	\$106.31	\$141.75	\$165.38	\$236.25
Cleaning and household tasks (Per hour)	<i>By the provider's staff</i>	\$49	\$55.13	\$73.50	\$85.75	\$122.50
Light gardening (Per hour)	<i>By the provider's staff</i>	\$70	Not available	Not available	Not available	Not available
In-home respite (Per hour)	<i>By the provider's staff</i>	\$50.50	\$ 56.81	\$75.75	\$88.38	\$126.25

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$30.69	\$54.00	\$117.52	\$178.14
Maximum exit amount	Max. Total	\$0	\$0	\$0	\$0
Staff travel costs to visit you	Per km				
Separate cost when you want to receive services from a different provider	YES	5% of invoice costs to cover contracting and process			

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